

Utilization Review

Reliability. Quality. Transparency.

Our URAC™-accredited program focuses on reliable quality with no hidden costs and customized workflows that provides consistent and defensible reviews.

Our easy referral process saves time and manpower, resulting in fast turnaround that consistently meets state-required and client customized criteria.

UR++

In reviewing medical treatment, every moment counts. We offer a triage process within utilization review to expedite the first-level review of treatment for quick handling and promoting reviews at the lowest level possible. Within our UR++ service, our technology includes software assisted decision logic to ensure accuracy against our clients' customized best practices lists.

Exceptional Quality Commitment

When it comes to quality and compliance, our utilization review solutions are second to none. With audit scores consistently exceeding 99%, our protocols comply with the highest possible standard whether it's URAC or state guidelines.

BENEFITS

- 100% URAC accreditation audit results
- Allows reviewers to focus on clinical aspects of review, instead of being concerned with aggressive timeframes
- 99% timeliness of reviews
- Average turnaround is 2.4 days (prospective)
- 3.5% appeal rate (eligible reviews only)

FEATURES

- Complete data storage for treatments reviewed at any level for complete reporting capabilities on entire treatment history

- Full integration with bill review at CPT code line level for integration with the bill review process
- Exceptional turnaround time
- Clinical excellence promoting strong, defensible determinations
- Specialty matching for comprehensive review
- Communication with physicians on potentially adverse decisions for fewer appeals
- Technological workflow forces compliance with strict turnaround times

DIFFERENTIATORS

- URAC-accredited with 100% reaccreditation score since 2017
- Combining technological prowess with clinical expertise for timely, defensible outcomes
- Accurate, guidelines-based diagnoses help make the right decisions with the right rationale for the right treatments
- 99.8% timeliness rate based on statutory requirements in all jurisdictions
- UR++, a proprietary triage tool, offers software-assisted decision logic to expedite treatment and promote decisions at the lowest level possible
- Data mining capabilities for actionable analytics to inform program evolution

Learn more: ekhealth.com/utilization



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